



## Agron Chaushi



Faculty : **Business and Economics**  
Position : **Assistant Professor**

### Personal data

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### Languages

- **Albanian**, Native
- **English**, C1 - Advanced
- **Macedonian**, C1 - Advanced
- **Serbian**, B2 - Upper Intermediate
- **Turkish**, B2 - Upper Intermediate
- **German**, A2 - Elementary

## Education

- **Mar 2012 - Jun 2017: PhD in Economic Sciences**  
Faculty: Business and Economics  
*South East European University, Tetovo, Macedonia*  
Specialty: Information Systems  
**Thesis:** "Economic and Social impact of e-Government"
- **Jan 2006 - Dec 2007: Master of Science in Information Systems**  
Faculty: Kelley School of Business  
*Indiana University, Bloomington, Indiana*
- **Oct 2001 - Aug 2005: Bachelor of Arts in Business Administration**  
Faculty: Business Administration  
*South East European University, Tetovo, Macedonia*  
Specialty: Finance

## Publications

- Hyrije Abazi-Alili, Blerta Abazi Chaushi, Agron Chaushi, and Hristina Anastasievska-Tanevska. **Identifying factors that influence sustainable development: the case of Macedonia.** In *Socio-economic perspectives in the age of XXI century globalization*, pp. 525-538. University of Tirana, Faculty of Economics, Department of Economics, Tirana, Albania, 12 / 2017.
- Blerta Abazi Chaushi, Zamir Dika, Agron Chaushi. **Improving institutional services through university ERP: A study of the academic planning module development at SEEU.** In *SEEU Review*, pp. 62–81. De Gruyter, 12 / 2017. ISBN 1857-8462.
- Blerta Abazi Chaushi, Florije Ismaili, Agron Chaushi, Xhemal Zenuni, Bujar Raufi,. **Institutional Effectiveness Prediction Using Data Mining Techniques.** In *International Journal of Software Engineering & Research Methodology*, pp. 9 - 13. Institute of Research Engineers and Doctors- IRED, New York, NY, USA, 12 / 2016. ISBN

- Besnik Fetaj, Paul Sergius Koku, Agron Caushi, Ariana Fetaj. **The Relationship Between Exchange Rate and Inflation: The Case of Western Balkans Countries.** In *Journal of Business, Economics and Finance*, pp. 360-364. PressAcademia, 12 / 2016. ISBN 2146-7943.
- Blerta Abazi Chaushi, Agron Chaushi, Zamir Dika. **Critical success factors in ERP implementation.** In *Academic Journal of Business, Administration, Law and Social Sciences*, Vol. 2 No. 3, pp. 18-30. IIPCCL Publishing, Tirana, Albania, 11 / 2016. ISBN 2410-3918.
- Agron Chaushi, Besnik Fetaj, Blerta Abazi Chaushi. **Economic Impact of E-Government Development: Evidence from Panel Data.** In *Abstracts of MIC 2016 - Managing Global Changes*. University of Primorska Press, Pula, Croatia, 6 / 2016. ISBN 978-961-6984-26-3.
- Besnik Fetaj, Agron Chaushi. **The Effectiveness of Fiscal Policy during the Financial Crisis in the Transition and Emerging Countries: Does the Fiscal Policy Matter?.** In *Abstracts of the Joint International Conference MIC 2016 - Managing Global Changes*. University of Primorska Press, Pula, Croatia, 6 / 2016. ISBN 978-961-6984-26-3.
- Blerta Abazi Chaushi, Agron Chaushi, Zamir Dika, Adrian Besimi. **Business Process Optimization in Higher Education ERPs: Case Study on Academic Planning Module at SEEU.** In *Managing Innovation and Diversity in Knowledge Society Through Turbulent Time Proceedings of the MakeLearn and TIIM Joint International Conference*. ToKnowPress, Timisoara, Romania, 5 / 2016. ISBN 2232-3309.
- Blerta Abazi Chaushi, Agron Chaushi, Hyrije Abazi-Alili. **A case study on the use of data-driven decision making in institutions of higher education.** In *Conference Proceedings 2-nd ICIS*, pp. 484-493. IIPCCL, TBU, Albanian National Chamber of Mediators, and UC Pjeter Budi Prishtina, Tirana, Albania, 12 / 2015. ISBN 978-9928-4284-6-2.
- Agron Chaushi, Blerta Abazi Chaushi, Florije Ismaili. **Measuring e-Government Maturity: A meta-synthesis approach.** In *SEEU Review*, pp. 51-67. De Gruyter, 12 / 2015. ISBN 1857-8462.
- Blerta Abazi Caushi, Agron Caushi. **E-learning systems in Higher Education Institutions: An outlook of their use in the Western Balkan Region.** In *Proceeding of the 11th International Conference on Informatics and Information Technologies*, pp. 184-190. UBT – Higher Education Institution, Durres, Albania, 11 / 2015. ISBN 978-9951-550-14-7.
- Agron Chaushi, Blerta Abazi Chaushi, Florije Ismaili. **Measuring e-Government Maturity: Comparative analysis of e-Government indexes.** In *ICT Innovations 2015, Web Proceedings*, pp. 185-194. Association for Information and Communication Technologies, Ohrid, Macedonia, 9 / 2015. ISBN 1857-7288.
- Blerta Abazi Chaushi, Agron Chaushi, Zamir Dika. **ICT for higher education: an outlook on the cost saving IT projects and information systems.** In *In Managing Intellectual Capital and Innovation for Sustainable and Inclusive Society; Proceedings of the MakeLearn and TIIM Joint International Conference*, pp. 63. ToKnowPress Bangkok, Bari, Italy, 5 / 2015. ISBN 2232-3309.
- Blerta Abazi Chaushi, Agron Chaushi, Zamir Dika. **Making impact with data in a University setting – The case of SEE-University.** In *Proceedings of the 12th International Conference for Informatics and Information Technology*, pp. 135-140. Faculty of Computer Science and Engineering, Ss. Cyril and Methodius University – Skopje, Macedonia, Bitola, Macedonia, 4 / 2015. ISBN 978-608-4699-05-7.
- Blerta Abazi Caushi, Agron Caushi. **Current State of E-Learning with an Emphasis in The Balkan Region.** In *Proceeding of the 11th International Conference on Informatics and Information Technologies*, pp. 137-142. Faculty of Computer Science and Engineering, Ss. Cyril and Methodius University – Skopje, Macedonia, Bitola, Macedonia, 4 / 2014. ISBN 978-608-4699-04-0.
- Blerta Abazi Caushi, Agron Caushi, Zamir Dika. **A Comprehensive Approach to Technology Issues and Challenges for Higher Education Institutions.** In *Proceedings of the 12th International conference e-Society*, pp. 177-184. IADIS Press, Madrid, Spain, 3 / 2014.

- Blerta Abazi, Agron Caushi. **Proliferation of Mobile Communication Technologies –The case of Western Balkans.** In *Proceedings of the 2nd International Conference on Mobile Communication Technology for Development*, pp. 259-262. Karlstad University, Faculty of Economic Sciences, Communication and IT Centre for HumanIT, Karlstad, Sweden, 11 / 2010. ISBN 978-91-7063-323-2.
- Blerta Abazi, Agron Caushi. **ICT and Economic Development – Comparative analysis of Macedonia and EU.** In *Proceedings of The 2nd International Conference on M4D Mobile Communication Technology for Development*, pp. 331. Karlstad University, Faculty of Economic Sciences, Communication and IT Centre for HumanIT, Karlstad, Sweden, 11 / 2010. ISBN 978-91-7063-323-2.

## Work Experience

- **Oct 2018 - Present : Assistant Professor**  
South East European University, Tetovo, Macedonia  
*Type of business or sector: Higher Education*
- **Mar 2009 - Sep 2018: Assistant**  
South East European University, Tetovo, Macedonia  
*Type of business or sector: Higher Education*  
*Main responsibilities: Teaching business and technology related courses*
- **Sep 2005 - Mar 2009: Junior Assistant**  
South East European University, Tetovo, Macedonia  
*Type of business or sector: Higher Education*  
*Main responsibilities: teaching at Faculty of Business Administration consulting at Business Development Center*
- **Jan 2007 - Dec 2007: Systems Analyst and Developer**  
Kelley School of Business, Indiana University, Bloomington, IN, USA  
*Type of business or sector: Higher Education*  
*Main responsibilities: Requirements analysis, systems design and development for Systems and Accounting Graduate Program at Kelley School of Business.*